FREQUENT ASKED QUESTION ("FAQ") v1_mar2022

Q1	How do I register for RPV?
A1	Go to TIIH Online website at <u>https://tiih.online</u> Log in with your user ID and password (<i>if you are already a user of TIIH Online, otherwise you are</i>
	required to register as a new user before proceeding).
	Select "Registration XYZ Berhad AGM".
	Read and agree to the Terms & Condition and Declaration.
	Tick the checkbox to indicate your registration for RPV and confirm.
	Print the RPV registration document for your record.
	You will also receive an email from TIIH Online acknowledging receipt of your successful
	registration of RPV.
Q2	Do I need to register to attend virtual meeting?
A2	Yes, do in TIIH Online website at https://tiih.online
Q3	I have questions for the company to answer at the meeting, can I submit it before the meeting
40	day?
A3	Yes, TIIH Online has the facility for you to do so.
	After you have completed registration for RPV, you select "Corporate Exercise/Event" on the
	left side of the main page".
	Proceed to select "Submit Question of XYZ Berhad AGM".
	Type your questions in the query box and submit.
	The Chairman will address your question during the Questions & Answer session on the
	meeting day.
Q4	My CDS account is registered under a nominee company and I would like to attend the
	meeting virtually. What should I do?
A4	Inform your nominees company to proxy you to attend the meeting.
	Your nominee company will execute a proxy form to appoint you as a proxy and submit it to
	Tricor.
	Then, you also need to register for RPV at TIIH Online, failing which you will not be admitted
	to attend the meeting.
Q5	How and when will I know my registration to attend the virtual meeting is approved?
A5	You will be notified via an email whether your registration is approved or rejected
	The email will be sent to you after the cut-off date and time for the lodgement of proxy form.
Q6	When will I get the meeting link and meeting ID?
A6	There is no requirement for you to receive meeting link and meeting ID.
	To join the virtual meeting, you only need to login to TIIH Online with your user ID and
	password.
	Once login, you select the RPV event of the company to participate.

FREQUENT ASKED QUESTION ("FAQ") v1_mar2022

Q7	When is the last date and time for me to register RPV?
A7	You can register RPV effective from the date of the notice of the meeting up to the time while
	the meeting is in progress. Registration will close just before the conclusion of the voting
	session on the meeting day.
Q8	On the meeting day, how do I participate in the virtual meeting and online voting?
A8	Log in to TIIH Online with your user ID and password.
	Select the "Live Stream Meeting XYZ Berhad".
	You will be connected to view the meeting proceeding live.
	If you have questions for the Chairman, use the query box to transmit it.
	The Chairman will endeavour to answer your question.
	To proceed to voting, select "Go to Remote Voting Page".
	Read and agree to the Terms & Conditions and Declaration.
	Select the CDS account that represents your shareholdings.
	Indicate your votes for the resolutions.
	Confirm and submit your votes.
	After you have submitted your votes, select "Live Streaming" to return to live streaming page.
Q9	I have login to TIIH Online but still could not find the event for XYZ Berhad AGM. When can I
	see the event name?
A9	The event name will be available 1 hour before the commencement of the meeting.
Q10	When can I submit my votes?
A10	The remote voting facility is available at the commencement of the meeting until the voting
	session ends which will be announced by the Chairman.
Q11	Can I change my votes after I have submitted it?
A 4 4	
A11	You can't change your votes after you have confirmed your votes.
Q12	You can't change your votes after you have confirmed your votes. I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre-
	I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre-
	I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre- determined by him in the proxy form. How should I go about to vote for him? What if I vote
Q12	I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre- determined by him in the proxy form. How should I go about to vote for him? What if I vote differently from the instruction indicated in the proxy form?
Q12	I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre- determined by him in the proxy form. How should I go about to vote for him? What if I vote differently from the instruction indicated in the proxy form? You are to vote in accordance with the instructions given in the proxy form. TIIH Online will
Q12	I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre- determined by him in the proxy form. How should I go about to vote for him? What if I vote differently from the instruction indicated in the proxy form? You are to vote in accordance with the instructions given in the proxy form. TIIH Online will check your votes submitted against those votes indicated in the proxy form by Mr Tan.
Q12	 I'm a proxy holder for Mr Tan, and the voting instruction for the resolutions are pre- determined by him in the proxy form. How should I go about to vote for him? What if I vote differently from the instruction indicated in the proxy form? You are to vote in accordance with the instructions given in the proxy form. TIIH Online will check your votes submitted against those votes indicated in the proxy form by Mr Tan. Should there is any discrepancy found, TIIH Online will correct it to the manner as instructed